

Your Letterhead

Atty Name
Company
Address
City State Zip

Re: Patient Name
DOI: 12/34/5678

Dear Attorney Last Name;

As you are aware, we are currently treating your client, (Patient Name), for injuries she sustained in an automobile accident on (date).

When the patient presented to our office for her initial consultation and exam, she requested that we bill the automobile liability policy to cover her care. She did inform us that you were representing her on her case and she did execute a lien on the settlement. A copy is enclosed and has been provided to your office.

We have since been informed by the patient that you have directed her to direct us to bill her Medicare as primary. Normally, we work with attorneys that communicate directly with our office when the patient has insurance that will cover their claim.

As you may not be aware, 40.2 - Billing in MSP Liability Insurance Situations (Rev. 49, Issued: 04-07-06; Effective/Implementation: 05-08-06) establishes Medicare as a secondary payor in auto accident cases. As such, Medicare will deny the claim as incorrectly billed.

Further, as you may be aware, Medicare only covers CPT codes 98940-42 (Chiropractic Manipulative Therapies), and does not cover physical examination, x-rays, any at-home instructions, rehab, exercises, therapies, or extremity adjustments. The patient would be personally liable for these charges.

Unless you direct us otherwise, and inform your client, our policy is to bill the patient's med pay policy and then to your office for settlement.

We appreciate working with our patients' attorneys to resolve their cases in a beneficial manner and look forward to working with you on this matter. Please contact our office directly if you have any questions on the above. This way we do not have to rely on the patient to forward information from you that may be misconstrued.

Sincerely,

Alexis
Billing / Collections Coordinator

Cc: Patient First Last Name